

## Agenda

### IST-Africa Living Labs Training Workshop



**15 November 2012**

**Nampower Convention Centre, Corner Goethe and Uhland Street,  
Windhoek, Namibia**

**Organised by National Commission on Research, Science and Technology, Namibia in cooperation with IIMC Ireland (IST-Africa Project Coordinator) as part of IST-Africa Initiative supported by the European Commission under FP7**

#### Focus & Aims

This workshop is focused on providing an introduction to the Living Labs concept, examples of operational and emerging Living Labs and how these have evolved in other African States as well as in Europe.

All participants will discuss the potential roles of stakeholders in Living Labs in the context of Namibia in terms of motivations, contributions and expectations. Different perspectives and emerging issues will also be identified.

Based on discussing examples of how Living Labs have been supported in other African countries, participants will identify potential support mechanisms (both financial and volunteer) that could be activated in Namibia taking a multi-stakeholder approach to kick-start the preparation for new Living Labs and extending current community based initiatives into Living Labs.

This workshop will be interactive in style requiring a high level of participant engagement.

Relevant stakeholders include:

- a) public and private research organisations who would like to have the opportunity to co-create and evaluate new ICT<sup>1</sup> prototypes, services, technologies, processes or ideas in real-life environments with target users,
- b) National or international ICT companies who would benefit from the opportunity to co-create and evaluate new products, services, technologies, processes or ideas in real-life environments with target users,
- c) National or international donors and foundations that could provide financial or other support towards infrastructure, implementation, training and skills development

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<sup>1</sup> Information and Communication Technologies



[www.IST-Africa.org](http://www.IST-Africa.org)

d) Government agencies (particularly those responsible for Information Society and ICT-related services) who would like to have the opportunity to co-create and evaluate new public services or potential services in real-life environments with target users,

e) Incubators, who are supporting entrepreneurs

f) Non-governmental organisations involved in adoption of ICT

This training workshop will be facilitated by Paul Cunningham, IIMC Ltd, Ireland, Coordinator of the IST-Africa Initiative.

By the end of the workshop, the goal is that participants will have identified the next steps and nominated national task force participants to cooperate on realising the initial steps.

Background Reference Document

[www.ist-africa.org/home/files/Supporting\\_the\\_Evolution\\_of\\_Sustainable\\_Living\\_Labs\\_and\\_Living\\_Labs\\_Networks\\_in\\_Africa.pdf](http://www.ist-africa.org/home/files/Supporting_the_Evolution_of_Sustainable_Living_Labs_and_Living_Labs_Networks_in_Africa.pdf)

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15 November 2012

- 08:30 Welcome Address**  
**Prof. Andre Du Pisani**  
Chairperson, National Commission on Research, Science and Technology
- 08:45 IST-Africa Initiative**  
**Paul Cunningham**  
CEO, IIMC International Information Management Corporation Ltd, Ireland
- 09:00 Short Introduction from Participants**
- 09:15 Introduction to Living Labs**
- Basic concepts behind Living Labs
  - Different forms and focus that Living Labs can take
  - Living Labs Supporting Innovation
- 10:15 Participatory Session 1: Stakeholder Roles in Living Labs – Motivations, Contributions and Expectations**
- 10:45 Sharing Outcomes from Session 1**
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| <b>11:00 COFFEE BREAK: Networking Opportunities</b> |
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- 11:30 Participatory Session 2: Harvesting Different Perspectives and Emerging Issues on Living Labs in Namibia**
- 12:00 Sharing Outputs from Session 2**



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**12:20 Overview of Existing and Emerging Living Labs in Africa and Recommendations from Report on “Supporting the Evolution of Sustainable Living Labs and Living Labs Networks in Africa”**

**13:00 LUNCH BREAK: Networking Opportunities**

**14:00 Participatory Session 3: Leveraging Living Lab methodologies to support Collaborative Open Innovation**

**14:30 Sharing Outputs from Session 3**

**15:00 Brainstorming Session**

- National priorities that could provide a strategic focus for Living Labs
- National policies around which Living Labs could be aligned, to provide a framework to justify national government funding
- Existing and planned public and private sector initiatives that could be complemented by supporting the development of Living Labs
- Identify potential stakeholders who should be engaged based on complementary skills, resources and thematic/geographic focus
- Identify potential skills and resource gaps that need to be addressed to support the sustainable development of Living Labs
- Identify relevant government, industry, research and civil society stakeholders and the kinds of support each can contribute

**16:00 Wrap Up Session and Agreement of Next Steps**

**16:30 END OF WORKSHOP**