



IST-AFRICA 2016 – 2017 Grant Agreement No. 723240

D1.1 IST-Africa Horizon 2020 Workshop, Swaziland, 02 November 2016

Workshop Report prepared by IIMC and Ministry of ICT, Swaziland

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1. Workshop Context

Horizon 2020 commenced in January 2014 as the new Framework Programme to implement research and innovation with funds of €80 billion from 2014 - 2020.

Horizon 2020 addresses all research and innovation funding that was previously provided through the Framework Programmes for Research and Technical Development (e.g. FP7), Competitiveness and Innovation Programme (CIP) and European Institute of Innovation and Technology.

Three main priorities:

- **Excellence Science** Research Infrastructures, Marie Curie (Mobility Grants)
- Leadership in Enabling and Industrial Technologies (LEIT) Components & Systems, Advanced Computing, Future Internet, Content Technologies and Information Management, Robotics, Micro and Nano-electronics and photonics
- Societal Challenges Health, Food Security & Agriculture, Energy, Transport, Climate action and Environment, Innovation and reflective Societies and Secure Societies

The Ministry of Information Communication Technology (ICT), as the IST-Africa Initiative partner in Swaziland, organised the IST-Africa Horizon 2020 Workshop in University of Swaziland (Luyengo Campus) on 02 November 2016 in cooperation with the University of Swaziland and Royal Science Technology Park. All relevant national stakeholders were invited and actively encouraged to participate to raise awareness of the opportunity for research cooperation at international level.

This workshop was specifically focused on **ICT-39 International partnership building in low and middle-income countries** with a deadline of 25 April 2017. The aim is to launch a set of targeted collaborative Innovation Actions addressing the requirements of end-user communities in developing countries. Specific technological targets could include for example co-design, adaptation, demonstration and validation (e.g. pilots) of ICT related research and innovation in relevant thematic areas addressed by Horizon 2020 including Content Technologies and Societal Challenges.

Activities under this objective should be led by a clearly defined **user need/market opportunity** for the technology being adapted; they should in particular include requirements of developing countries, and where possible, have the potential for wider impact by involving a number of countries from the same region. Proposals should be submitted by a complementary partnership with a particular focus on the participation of relevant developing country innovation stakeholders and end-user community representatives (e.g. relevant public, private, education and research, and societal sector organisations, Innovation Spaces and Living Labs).

The workshop was well attended with over 55 participants from University of Swaziland (Faculty of Commerce, Department of Geography, Environment Science; Department of Computer Science; Department of Physics; Department of Agriculture and Extension, Department of Farmer Science); Limpkoking University; Swaziland Christian University; Swaziland Institute of Management and Public Administration (SIMPA); Ministry of Education and Training (ICT Inspector; Science and Maths Inspectors in Science Education); Ministry of Agriculture (Research Dept); Ministry of Health (Laboratories, Research Unit); Ministry of Energy and Natural Resources; Ministry of ICT (Department of Research, Department of Computer Services); MNRE; Ministry of Economic Planning; Ngwane Teachers College; Swaziland Environment Authority; Swaziland Standardisation Authority; Swaziland National Archives; SNLS; SWASA; UNESCO National Commission; Royal Science and Technology Park (Incubation Department, Biotechnology Park) and William Pitcher College.

Each organisation/ department presented their current research capacity and areas of most interest for International Cooperation. This knowledge exchange at national level was very interesting for the participants as they were able to identify potential synergies in relation to future research.

Areas of thematic interest include Agriculture (Food and Nutrition Security, land degradation and soil erosion and impact on Food security; GIS; Supporting value chain from production to consumption in Agriculture (water use efficiency, post harvest handling); Biotechnology for Agriculture); eHealth (TB, HIV, biotechnology, verification studies with communities, getting results back to facilities from communities and vice versa); eLearning (Blended learning, Distance learning, Science Education in the classroom; Digital Education in Schools; Curriculum in Science education; Supporting digital literacy); Energy & Environment (use of ICT to support Environment; Renewable Energy; Climate change and green house gases); eGovernment; Cloud Computing; Digital media; Chemistry in Space; Indigenous Knowledge; Digital Inclusion (how can rural and older people leverage ICT) and eCommerce.

2. Workshop Report

2.1 Introduction

Mr Siphelele Mhlanga, Royal Science Technology Park, introduced Prof Mgioli Dlamini, Pro Vice Chancellor, University of Swaziland and invited him to present the Welcome Remarks.

Prof Dlamini welcomed Paul Cunningham & Miriam Cunningham, IIMC International Information Management Corporation Ltd, Ireland / IST-Africa Initiative and participants to the IST-Africa Horizon 2020 Workshop. This workshop has been organised by MICT in cooperation with IIMC, Royal Science and Technology Park and University of Swaziland. Prof. Dlamini thanked the team for organising this workshop, which provides insights into research and innovation funding under Horizon 2020.





Prof. Dlamini outlined that the Horizon 2020 framework is designed to support strategic research and innovation funding. The Ministry of ICT is the national for Swaziland in the IST-Africa Initiative, which is supported by the European Commission and African Union Commission and co-funded under Horizon 2020 to facilitate and support

- Strategic engagement with Africa focused on International Research, Innovation and Policy Cooperation
- Knowledge sharing, capacity building and skills transfer between IST-Africa Partner Countries
- Collaborative Open Innovation, ICT-enabled Entrepreneurship (including Social Entrepreneurship) and Global Development (including ICT4D)
- Africa EU Strategic Partnership (ICT-enabled Research and Innovation supporting Sustainable Development)

IST-Africa provides an opportunity for the research community in Swaziland to participate in collaborative research with peers from other African Member States and European Member States and compete for funding under Horizon 2020. The University of Swaziland has constraints on research funding and Prof. Dlamini encouraged the participants to actively take advantage of collaborative research opportunities under Horizon 2020 to bring necessary research funding into Swaziland.

Prof. Dlamini outlined that funding of research and innovation is critical and provided examples from US where there has been investment of 2.7% of GDP, Israel 4.1% of GDP (\$11.26 billion) and South Africa 0.7% of GDP (\$4.26 billion). He highlighted that there is a need to actively augment Research, Development and Innovation in Swaziland leveraging global research funds such as Horizon 2020. Prof. Dlamini reminded the participants to look at opportunities under Horizon 2020 to develop projects.

The IST-Africa Horizon 2020 Workshop provided an opportunity for networking among researchers and brainstorming in relation to potential project ideas for submission under the ICT-39-2017 Call in April. Prof. Dlamini reminded the participants that good quality competitive grants take time and vigour to prepare and therefore it is important to start the preparation of proposals as soon as possible.



Overview of IST-Africa Initiative

Paul thanked the Ministry of Information Communication Technology, University of Swaziland and Royal Science Technology Park for hosting this knowledge exchange workshop and encouraged the participants to ask questions, share knowledge and showcase research capacity in Swaziland during this interactive workshop. Innovation Science and Technology needs to be linked to entrepreneurship and employment generation.

Paul highlighted the importance to leverage the opportunity of ICT-39 as a dedicated Call focused on Africa to address relevant issues on the ground in Swaziland and other Sub-Saharan African countries.

Paul provided a brief overview of the **IST-Africa Initiative**, which was founded in 2002 by IIMC, Ireland and has now grown into a strategic partnership with Ministries and National Councils responsible for Information Society, ICT and/or Innovation in18 African Member States¹. IST-Africa is supported by the European Commission and African Union Commission, with co-funding under Horizon 2020.

The IST-Africa Initiative facilitates and supports:

- Strategic engagement with Africa focused on International Research, Innovation and Policy Cooperation;
- Knowledge sharing, capacity building and skills transfer between IST-Africa Partner Countries;
- > Collaborative Innovation, Entrepreneurship and Adoption of Living Labs Methodologies;
- > ICT and Innovation aspects of the Africa EU Strategic Partnership;
- Awareness of African Research Capacity, cross-border cooperation and participation in Horizon 2020
- Establishment of National Contact Points in IST-Africa partner countries

MICT is gathering intelligence in cooperation with national stakeholders in relation to the state of research and innovation in Swaziland. MICT leverages the IST-Africa Initiative to actively promote the national research community through:

¹ IST-Africa partners: IIMC International Information Management Corporation Limited ("IIMC", Ireland); Ministry of Transport and Communications ("MTC", Botswana); Ministere de l'Enseignement Superieur et de la Recherche Scientifique ("MESRS", Burundi); Agence Nationale des Technologies de l'Information et de la Communication ("ANTIC", Cameroon); Ministry of Communications and Information Technology ("MCIT", Egypt); Ministry of Communication and Information Technology ("MCIT", Ethiopia); Ministry of Education, Science and Technology ("MOEST", Kenya); Ministry of Communications, Science and Technology ("MCST-L", Lesotho); National Commission for Science and Technology ("NCST", Malawi); National Computer Board ("NCB", Mauritius); Instituto Nacional de Tecnologias de Informacao e Comunicacao ("INTIC", Mozambique); National Commission on Research, Science and Technology ("NCRST", Namibia); Ministère de l'Enseignement Supérieur et de la Recherche ("MESR", Senegal); Department of Science and Technology ("DST", South Africa); Ministry of Information Communication Technology ("MICT-S", Swaziland); Tanzania Commission for Science and Technology ("COSTECH", Tanzania); Ministere de l'Enseignement Superieur et de la Recherche Scientifique ("MHESR", Tunisia) and Uganda National Council for Science and Technology ("UNCST", Uganda).



- > Presentations at International events of research capacity and national priorities
- Compiling a chapter on Swaziland as part of the overall IST-Africa Study on ICT Initiatives and Research capacity; Innovation Spaces and Living Labs; and Bilateral and Multilateral Cooperation
- Publishing articles on ongoing and emerging ICT and Innovation activities in Swaziland on the IST-Africa portal and in the Newsletter
- > Raising awareness of upcoming Calls for Proposals and international funding opportunities
- > Assists institutions in preparing for new opportunities such as Horizon 2020
- > Raises awareness of activities being undertaken in other African countries
- Supporting the publishing of Organisational profiles on IST-Africa portal to raise awareness of activities in wider community
- Having access to IST-Africa Network including Ministries and National Councils in 17 African Countries to share knowledge, experiences and success stories
- Having a first-hand experience of what is involved in being part of International funded activities under the European Framework Programme.

Paul highlighted the importance to clearly identify research capacity and track record within departments in national institutions and to ensure that this is highlighted in chapters on Swaziland being compiled by MICT as input to public reports published by IST-Africa and disseminated widely. It is important to identify previous research that can be leveraged in future projects and why it would be beneficial as evidence of relevance and knowledge of the state-of-the-art in a national and regional context.

Paul provided an overview of knowledge resources on the IST-Africa portal including access to up to date information on Horizon 2020² (Work Programmes, Guides to Calls for Proposals); Project Repository³ to identify previously funded projects as contributions to the state of the art in specific domains; Organisational repository⁴ to identify potential partners and previous projects that they have been involved; Country profile section to highlight ongoing activities at national level and Paper Repository⁵ with open access to papers published through the IST-Africa conference from 2006 which is one of the largest African focused paper repositories. IST-Africa reference documents⁶ that should be leveraged in the context of ICT-39 proposal generation include:

 IST-Africa Guide to National ICT Initiatives and Research Capacity, January 2016, Published by IIMC, ISBN No: 978-1-905824-47-2, which provides Insight into environment, ICT initiatives, research and innovation priorities and capacity;

² <u>http://www.ist-africa.org/home/default.asp?page=horizon2020</u>

³ http://www.ist-africa.org/home/default.asp?page=project-search

⁴ http://www.ist-africa.org/home/default.asp?page=org-search

⁵ http://www.ist-africa.org/home/default.asp?page=paper-repository

⁶ http://www.ist-africa.org/home/default.asp?page=reports



- IST-Africa Report on Innovation Spaces and Living Labs, January 2016, Published by IIMC, ISBN No: 978-1-905824-49-6, which provides a mapping of operational Innovation Spaces and Living Labs supporting ICT and Innovation related activities in IST-Africa partner countries;
- IST-Africa Report on ICT and Innovation-related Bilateral & Multilateral Cooperation Initiatives, January 2016, Published by IIMC, ISBN No: 978-1-905824-48-9, which provides an Overview of ICT and Innovation related activities supported through bilateral and multilateral cooperation in IST-Africa partner countries
- Horizon 2002 Guides⁷

Participants were encouraged to visit the IST-Africa portal⁸, download relevant papers and reports and contribute to national chapters in future reports. Paul also encouraged the participants to complete and return their updated organisational profile to DST for publication on the IST-Africa portal that reflects up to date research capacity and track record. It is important to frame this in the context of Collaborative Research. Paul encouraged the participants to use co-design methodologies when designing solutions for national priorities and challenges. It is important to break down silos of knowledge within and between institutions in Swaziland to strengthen capacity.

Paul took the opportunity to raise awareness of the Call for Papers for IST-Africa 2017⁹ to showcase research and innovation being undertaken at national level. There are three opportunities to make presentations during IST-Africa 2017 - a) publish research results from ongoing and completed projects; b) write a case study on ongoing activities within a specific domain and c) make an oral presentation if the project results are not sufficiently developed for paper publication at this stage. Participants were requested to raise awareness among their networks and institutions to take advantage of this opportunity.

Paul summarised the impact that has been achieved through IST-Africa as including an increase in African participation under FP7 and Horizon 2020 across IST-Africa partner countries; increase in the level of international research publications from Africa and about Africa through IST-Africa conference proceedings; knowledge sharing between Europe and Africa as well as within Africa; actively supporting policy dialogue between European Commission, African Union Commission and other key stakeholders; providing evidence to support African-focused Calls for Proposals under Horizon 2020 including ICT-39 Call; access to knowledge repositories and reports and showcasing African research and innovation context and research and innovation potential and provides an effective research collaboration support framework.

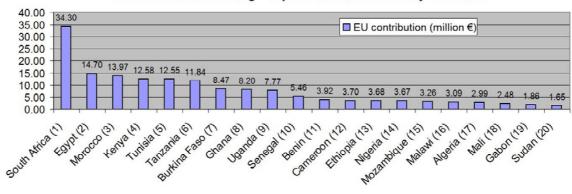
⁷ http://www.ist-africa.org/home/default.asp?page=horizon2020

⁸ <u>http://www.ist-africa.org/home/default.asp?page=reports</u>

⁹ http://www.ist-africa.org/Conference2017



During FP7, over €171.5 million in research funding was received across 45 African Member States.



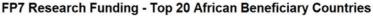


Diagram 1: Leading African Countries in terms of FP7 research funding

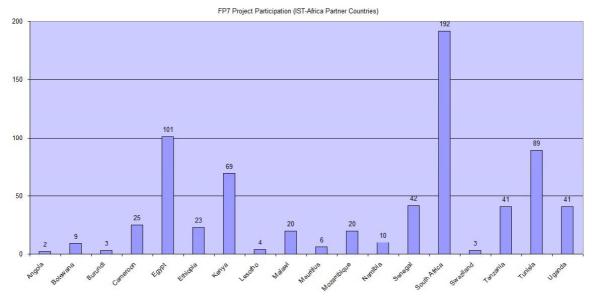


Diagram 2: FP7 Project Participation from IST-Africa Partner Countries

Horizon 2020

IST-Africa actively encouraged participation of African institutions in relevant calls under Horizon 2020, including (but not exclusively) those focused on Africa. IST-Africa provided evidence to justify €25 million for African-focused research and innovation cooperation under LEIT (ICT-39-2015 & ICT-39-2017). The ICT-39-2015 Call for proposals was very successful with 45 proposals submitted (194 participations from Africa – 78% from IST-Africa partner countries) of which 23 proposals were scored over threshold. Within the funding envelope for ICT-39-2015, four projects were selected for funding (2 Health-related, land tenure, IoT) with 11 African countries of which 6 IST-Africa partner countries participating in all 4 projects: Ethiopia (3), Kenya (2), Cameroon (1), Malawi (1), South Africa (1) and Senegal (1).

As at November 2015, there were 107 participants from 25 African MS in 48 H2020 Projects bringing research funding of €17 million into African research institutions in the first year of Horizon 2020. To date there has been 185 participations from 31 African Member States. The



diagram below provides an overview of participation in Horizon 2020 projects from IST-Africa partner countries.

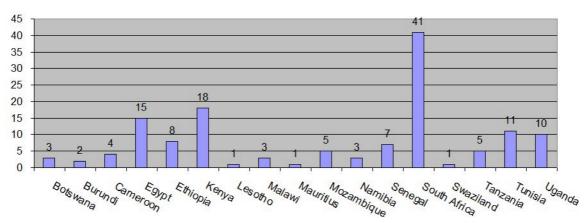




Diagram 3: Horizon 2020 participation by IST-Africa partner country (September 2016)

Paul highlighted the importance for African researchers to drive the co-creation of proposals based on African end user requirements in the context of the ICT-39-2017. He invited the participants who do not currently have profiles on the IST-Africa portal to set up a profile and access the depth of knowledge available online.

2.2 Introduction to Horizon 2020



Dr. Rejoice Maseko, Director, Department of Research. Science. Technology and Innovation, thanked Paul for providing the introduction and outlined that the participants are encouraged and ready for the challenge. Rejoice highlighted that the Knowledge-based economy is here to stay and it is necessary to build up Science and Technology activities that support diversification of the economy.

Rejoice presented Horizon 2020^{10} , which is the new European Framework Programme for Research and Innovation for 2014 - 2020, with funding of $\in 80$ billion. It is one of the largest research programmes and is open to participation from legal entities involved in research around the world.

Horizon 2020 addresses all research and innovation funding previously provided by FP7 Framework Programme, Competitiveness and Innovation Programme (CIP) and European

¹⁰ Visit <u>http://www.ist-africa.org/home/default.asp?page=horizon2020</u> and <u>http://ec.europa.eu/research/horizon2020/</u>



Institute of Innovation and Technology. There is a stronger focus on societal challenges and Innovation.

Rejoice highlighted that Horizon 2020 is focused on global challenges open to International cooperation. African research institutions can participate as part of International Consortia with partners from Europe to apply for funding as part of an international project (with partners from 3 European Countries) addressing the challenges published in the Work Programme. ICT-39 is a specific call focused on collaboration between Africa and Europe. There are a lot of resources available to support institutions to prepare proposals on the IST-Africa portal¹¹ - access to Work Programmes, Guides to proposals under 2014 and 2015 as well as the European Commission Participants Portal¹² and Horizon 2020¹³

Horizon 2020 Structure

> Excellent science (Total Budget of €24.4 billion, ICT Budget c €4 billion)

Focus on World class Science as the foundation of tomorrow's technologies, jobs and wellbeing, need to develop, attract and retain research talent

- 1. The European Research Council (€13.1 billion)
- 2. Future and Emerging Technologies (€2.7 billion)
- 3. Marie Sklodowska-Curie actions on training and career development (€6.2 billion)
- 4. European research infrastructures (including elnfrastructures) (€2.5 billion)

➢ II Industrial leadership (Total Budget of €17 billion, ICT Budget c €8 billion)

Focus on strategic investments in key technologies underpin innovation across existing and emerging sectors and support innovative SMEs to create growth and jobs

- 1. Leadership in enabling and industrial technologies (€13.6 billion)
- 2. Access to risk finance (€2.8 billion)
- 3. Innovation in SMEs (€6.2 billion)

> III Societal challenges (Total Budget of 29.7 billion, ICT Budget c €4 billion)

Focused on Innovation addressing societal challenges, breakthrough solutions coming from multi-disciplinary collaborations including social sciences and humanities, promising solutions that can be tested, demonstrated and scaled up

- 1. Health, demographic change and wellbeing (€7.47 billion)
- 2. Food security, sustainable agriculture, marine research & the bio-economy (€3.85 billion)
- 3. Secure, clean and efficient energy (€5.93 billion)
- 4. Smart, green and integrated transport (€6.33 billion)

¹¹ <u>http://www.ist-africa.org/</u>

¹² http://ec.europa.eu/research/participants/portal/desktop/en/opportunities/h2020/index.html

¹³ Horizon 2020 website <u>http://ec.europa.eu/research/horizon2020</u>



- 5. Climate action, resource efficiency and raw materials (€3.08 billion)
- 6. Inclusive and reflective societies (€1.3 billion)
- 7. Secure Societies (€1.69 billion)

Rejoice summarised differences between FP7 (which finished in 2013) and H2020 (which runs from 2014 - 2020):

- H2020 is more holistic in focus addressing all research and innovation funding with a stronger focus on Societal Challenges and Innovation
- Work Programme Structure Under H2020 Work Programmes (WP) are published for a two year duration to allow stakeholders to plan proposal design sufficiently in advance. Each thematic areas has its own Work Programme but ICT is a horizontal component within Societal Challenges, LEIT and Excellent Science The Work Programmes for 2016 – 2017 Calls for each thematic area were published on 14 October 2015 and updated on 25 July 2016.
- Funding Levels under H2020 organisations receive up to 100% reimbursement of costs for research activities (Research and Innovation Grants) and up to 100% reimbursement of costs for Grants for Innovation (large scale pilots to prepare for commercialisation) for notfor-profit entities and 70% reimbursement of costs for for-profit entities.
- H2020 Funding Instruments: Grants for Research and Innovation (new knowledge, applied research, technology development and integration, testing and validation on a small scale prototype); Grants for Innovation (closer to market, prototyping, testing, demonstrating, piloting, large-scale product validation and market replication); Grants for coordination and support action (do not undertake research, support coordination of research and activities to the Programme)
- Indirect Costs (Overheads) Under FP7 there were different levels of reimbursement of overheads depending on the instrument and organisational type. Under H2020, there is now a flat rate of 25% reimbursement of direct costs as a contribution towards overheads.
- No Negotiation phase in H2020: proposals are now judged as submitted (no timeframe for improvements, changes in partners or budget). As a result if there are inconsistencies, budgetary problems or insufficient justification of the approach, the proposal will receive a lower score and unlikely to be funded. It is critical that all partners are sure that they can undertake the project work and have the necessary internal support when submitting the proposal as part of a consortia.
- Proposal Structure & Page Length: Each funding instrument has a specific proposal template that needs to be followed. Part B is now divided into 2 sections for upload via the Participants portal Section 1 3 (Excellence, Impact, Implementation) and Section 4 & 5 (Members of the Consortium, Ethics and Security). There is a *fixed number of pages* for each instrument Research and Innovation (Part B Section 1 3) max of 70 pages, CSA -



max of 50 pages. If the proposal is longer than the allowed pages, the extra pages are marked in red and are not considered in the evaluation process.

2.3 Snap Shot of Societal Challenges and LEIT in Horizon 2020

Rejoice Maseko provided a brief snap shot of research areas for cooperation under Societal Challenges Work Programmes and Leadership in Enabling Technologies and Industrial Technologies (LEIT) Work Programme. Each area has a separate Work Programme that provides the details for each specific call, deadline, instruments open for submission.

Due to the high number of Work Programmes and the short timeframe for Calls in some thematic areas, IST-Africa has prepared a Guide to 2016 Calls for Proposals and Guide for 2017 Calls for Proposals in Horizon 2020. This guide lists each thematic area, deadlines and links to the Participants portal¹⁴ for more detailed information. It can be downloaded from

http://www.ist-africa.org/home/files/IST-Africa_Guide_2016Calls_Horizon2020.pdf http://www.ist-africa.org/home/files/IST-Africa_Guide_2017Calls_Horizon2020.pdf

IST-Africa has a specific section focused on Horizon 2020¹⁵, which provides links to all the Work Programme - Marie Curie, Infrastructures, Societal Challenges (Health, Food Security and Agriculture, Energy, Transport, Climate action and Environment, Inclusive and Reflective Societies; Secure Societies) and LEIT.

Leadership in Enabling Technologies and Industrial Technologies (LEIT) incorporates six main areas:

- 1. Components and systems (Smart embedded components and systems, micro-nano-bio systems, organic electronics, large area integration, technologies for IoT, smart integrated systems, systems of systems and complex system engineering)
- 2. Advanced Computing (Processor and system architecture, interconnect and data localization technologies, parallel computing and simulation software)
- 3. Future Internet (Networks, software and services, cloud computing, cyber security, privacy and trust, wireless communication and all optical networks, immersive interactive multimedia and connected enterprise)
- 4. Content technologies and information management (Technologies for language, learning, interaction, digital preservation, content access and analytics; advanced data mining, machine learning, statistical analysis and visual computing, big data technologies)
- 5. Robotics (Service robotics, cognitive systems, advanced interfaces, smart spaces and sentient machines)

¹⁴ <u>http://ec.europa.eu/research/participants/portal/desktop/en/opportunities/h2020/index.html</u>

¹⁵ http://www.ist-africa.org/home/default.asp?page=horizon2020

6. Key Enabling Technologies: Micro-nano-electronics and photonics (Design, advanced processes, pilot lines for fabrication, production technologies and demonstration actions to validate technology developments and innovative business models)

Societal Challenges fits under eight areas:

- 1. Health, demographic change and wellbeing (e-health, self management of health, improved diagnostics, improved surveillance, health data collection, active ageing, assisted living;)
- 2. Food security, sustainable agriculture, marine research & the bio-economy
- 3. Secure, clean and efficient energy (Smart cities; Energy efficient buildings; smart electricity grids; smart metering)
- 4. Smart, green and integrated transport (Smart transport equipment, infrastructures and services; innovative transport management systems; safety aspects)
- 5. Climate action, Environment, resource efficiency and raw materials (ICT for increased resource efficiency; earth observation and monitoring)
- 7. Inclusive, innovative and reflective societies (Digital inclusion; social innovation platforms; egovernment services; e-skills and e-learning; e-culture) and
- 8. Secure societies (Cyber security; ensuring privacy and protection of human rights on-line)

ICT will be incorporated across the three main pillars

- Excellent Science
- Industrial Leadership
- Societal Challenges

Rejoice highlighted the importance to develop proposals that are relevant at national level and will benefit society.

2.4 ICT-39



Paul Cunningham, **IIMC/IST-Africa** presented the ICT-39-2017 Call, which closes on 25 April 2017. This call provides a unique opportunity for African institutions undertaking Research and Innovation to co-design an Innovation Action based on addressing end-user requirements in low and middle-income countries in sub-Saharan Africa in cooperation with European partners.



The aim of ICT-39-2017 is to launch a set of targeted Innovation Actions addressing the requirements of end-user communities in developing countries. Specific technological targets could include for example co-design, adaptation, demonstration and validation (e.g. pilots) of ICT related research and innovation in relevant thematic areas addressed by Horizon 2020 including Content Technologies and Societal Challenges.

Innovation Actions are focused on technological improvements/adaptations as well as innovative service creation based on existing technologies. Activities under this objective should be led by a clearly defined user need/market opportunity for the technology being adapted; they should in particular include requirements of developing countries, and where possible, have the potential for wider impact by involving a number of countries from the same region. Proposals should be submitted by a complementary partnership with a particular focus on the participation of relevant developing country innovation stakeholders and end-user community representatives (e.g. relevant public, private, education and research, and societal sector organisations, Innovation Spaces and Living Labs)

The expected impacts include:

- Development of relevant technology responding to specific needs and conditions of the target country.
- Reinforced international dimension of the ICT and Innovation aspects of Horizon 2020 and a higher level of international cooperation with low and middle income countries in ICT R&D and Innovation, focusing on areas that are beneficial to the target countries/region

Paul highlighted that Innovation Actions are focused on technological improvements/adaptations as well as innovative service creation based on existing technologies. Activities should be led by a clearly defined user need/market opportunity for the technology being adapted based on requirements of sub-Saharan African countries identified through co-design.

- Innovation Actions have limited research and development, focused on adaptation of existing technology.
- It is expected that any research related to the challenge to be addressed and understanding of the state of the art in the thematic area is already undertaken and demonstrated in the proposal submitted.
- Since demonstration and market validation is the primary focus of an Innovation Action, the consortium must demonstrate relevant links with end-user communities who will be involved in the validation process and this needs to be clearly demonstrated in the proposal submitted.
- Important to identify a project focus that is relevant in a number of African countries from the same region with a sustainability plan for wider roll out following successful validation and project funding.



Proposals should feature an explicit element exploring technology adoption, through understanding and evaluating behavioural responses to the introduction of new technologies in different regional settings. Societal and gender issues will be taken into account.

Paul outlined that based on the focus of this call it will be necessary to ensure that there are multidisciplinary teams – thematic experts in the target domain as well as ICT experts.

Based on a number of African countries being involved, it is also necessary to co-design a proposal that addresses a common challenge at national level that can be validated in a number of scenarios in the different countries.

Horizon 2020 proposals are submitted by consortia,, which brings together necessary complementary expertise to address the project focus from Africa and Europe. It is a requirement of the funding instrument that there is a minimum of 3 European partners from 3 different Member States in addition to the relevant African partners.

Horizon 2020 projects are based on a grant to the legal entity who is the partner providing reimbursement of actual costs (personnel rates from payroll, necessary equipment and travel).



The participants sub-divided into groups focused on Agriculture, Education, Health and Energy to identify:

- Who are the end-user needs for each of the specific thematic areas short-listed – bearing in mind that this is a innovation action?
- Who are the key stakeholders that should be consulted (e.g. public, private, education and research

and societal sector organisations) for each of the short listed thematic areas?

- Who are the key stakeholders that could undertake the project work and what work exactly could they do?
- What other African countries should be involved in addition to the necessary European countries and why?
- What European organisations has your organisation already engaging with in relation to the thematic areas selected?

The groups then presented their initial findings back to all participants. This was a good practical exercise to visualise how to start preparing a proposal and determine the end user communities that the co-design process should be undertaken with.



In the context of identifying relevant African countries and institutions Paul presented research undertaken by IST-Africa (IST-Africa Guide to National ICT Initiatives and Research Capacity, January 2016, Published by IIMC, ISBN No: 978-1-905824-47-2¹⁶).



Diagram 4: Overview of National Research Priorities

| IST-Africa Partner Country | National Research Priorities include: |
|----------------------------|---|
| Angola | eInfrastructures, Technology-enhanced Learning, Solar Energy, Informatics & Electronics, Digital Inclusion |
| Botswana | eInfrastructures, Technology-enhanced Learning, Sustainable Agriculture & Food Security, Entrepreneurship, Cyber Security, Energy and Water Ecosystem, Sustainable Development and Climate Change, eHealth |
| Burundi | eInfrastructures, ICT in Education, eGovernment Services, Agro-Food Technology, Medical Science, Energy, Water, Environment, Biotechnology and Indigenous Knowledge |
| Cameroon | eInfrastructures, Cyber Security, Connected Enterprises, Cloud Computing, Technology-enhanced Learning, Sustainable Agriculture, Energy, Biotechnology, Environment, Culture, eHealth, Forestry, Tourism, Mining |
| Egypt | Technology Innovation and Entrepreneurship; Biomedical |

Table 1: National Research Priorities in IST-Africa Partner Countries

¹⁶ <u>http://www.ist-africa.org/home/default.asp?page=reports</u>



| | Informatics Research; Digital Identity; Basic Infrastructure (Broadband, Cloud Computing, Submarine Cables); Cyber Security & eSignature; Information Infrastructure & Digital Content; Electronics Design and Manufacturing |
|--------------|--|
| Ethiopia | eInfrastructures; eHealth; Natural Language Processing; Big Data; Indigenous Knowledge; eAgriculture |
| Kenya | Telecommunications, Electronics and Computers (TEC); Science, Technology, Engineering and Mathematics Education; Coordination of Technology, Innovation and Commercialisation; Space Science and Energy |
| Lesotho | eInfrastructures, eGovernment, eHealth, Technology-enhanced Learning, eAgriculture |
| Malawi | eHealth, eAgriculture, eInfrastructure and Entrepreneurship, eGovernment, Technology-enhanced Learning, Digital Libraries & Repositories |
| Mauritius | ICT Energy Efficiency, eWaste Management, eAgriculture, Bio- informatics, Biometric Security, Context Awareness, eHealth, Technology-enhanced Learning, Digital Enterprise |
| Mozambique | eHealth, Food Security and Agriculture, Future Internet, Technology-enhanced Learning, eGovernment, ICT for Rural Development and Entrepreneurship. |
| Namibia | Digital Content, Technology-enhanced Learning, eGovernment, eHealth, eAgriculture & Fisheries including Water; Entrepreneurship, Mining & Geosciences, Biotechnology, Logistics and Space Science |
| Senegal | eGovernment, eInfrastructures, Entrepreneurship, Digital Divide, eHealth, Technology-enhanced Learning, |
| South Africa | mHealth, eServices, Environment, Food Security and Agriculture, Trust and Security, Space, Future Internet (Internet of Things), Cloud Computing, Advanced Sensor Networks, Technology-enhanced Learning, Energy and Energy Efficiency, Robotics and Machine Learning, Data Science, Future Wireless Broadband Technologies and Applications. |
| Swaziland | eHealth, eAgriculture & Food Security, eInfrastructures, Environment, Entrepreneurship |
| Tanzania | eInfrastructures, Cloud Computing/ High Performance Computing, Cyber Security, Mobile Computing, ICT for Creativity and Learning, eHealth, eAgriculture |
| Tunisia | eHealth, eInfrastructures, Cyber Security, Services and Trusted Networks, eServices and Knowledge Economy, Cloud Computing and ICT for Energy Efficiency |
| Uganda | eHealth, Food Security and Sustainable Agriculture, Energy, Envionment, Future Internet, eGovernment, Digital Content, Technology-enhanced Learning, Robotics, Bioinformatics, |



Climate change and Energy Efficiency

Table 2 below provides an overview of the Thematic areas of highest priority in the context of the ICT-39 Horizon 2020 Calls. While there are some thematic areas that are common across most of the IST-Africa partner countries such as eHealth, eAgriculture or Technology-enhanced Learning, there are also additional thematic areas in some countries based on national research capacity.

| IST-Africa Partner | Thematic areas of highest priority to ICT-39 | | |
|--------------------|--|--|--|
| Country | | | |
| Angola | eHealth; eAgriculture; Environment | | |
| Botswana | eHealth, eAgriculture, Technology-enhanced Learning, Energy and Water Ecosystem, Sustainable Development and Climate Change | | |
| Burundi | eHealth; eAgriculture; Energy; Environment | | |
| Cameroon | eHealth; eAgriculture; Environment; Technology-enhanced Learning; eGovernment | | |
| Egypt | eAgriculture; eHealth; eGovernment; Technology-enhanced Learning; Energy; | | |
| Ethiopia | eAgriculture; eHealth; Natural Language Processing and Information Retrieval; | | |
| Kenya | eAgriculture; eHealth; eGovernment; Technology-enhanced Learning | | |
| Lesotho | eAgriculture; eHealth; Technology-enhanced Learning; Environment; eGovernment; | | |
| Malawi | eHealth; eAgriculture; Technology-enhanced Learning; Environment; eGovernment | | |
| Mauritius | Energy; Climate action/Environment; Sustainable Agriculture and Maritime Research; Smart, Green & Integrated Transport; eHealth | | |
| Mozambique | eHealth; eAgriculture; Technology-enhanced Learning; Environment; eGovernment | | |
| Namibia | eAgriculture & Food Security; Water & Sanitation; eHealth; Technology-enhanced Learning; eGovernment, Renewable Energy | | |
| Senegal | eHealth; Environment | | |
| South Africa | eAgriculture; eHealth; Technology-enhanced Learning; Environment; eGovernment; Digital Inclusion, Environment/Climate Change, Internet of Things, Cloud Computing | | |
| Swaziland | eAgriculture; eHealth; eGovernment; Environment | | |

Table 2: Thematic areas of highest priority to ICT-39-2017



| Tanzania | eAgriculture; e | Health; Env | ironment/Climate Cl | hange |
|----------|--------------------------------|-------------|------------------------|---------------|
| Tunisia | eAgriculture; Technology-er | • | Environment; arning | eGovernment; |
| Uganda | eAgriculture; Environment | eHealth; | Technology-enhan | ced Learning; |

Diagrams 5, 6 and 7 below provide visual representation of priority themes in the context of the ICT-39 H2020 Calls and an overview of some of the national institutions who have research expertise in the prioritised themes for ICT-39.

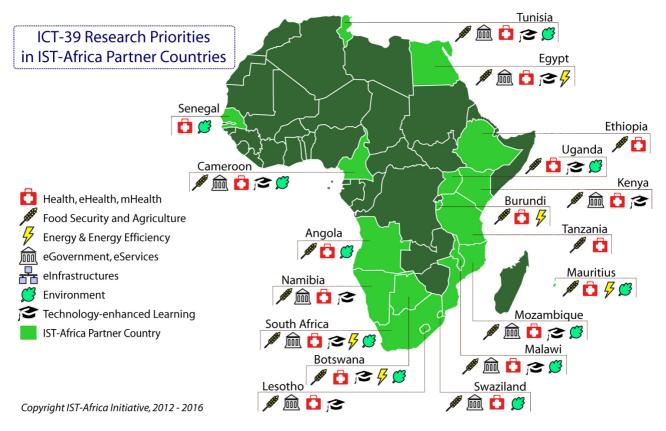


Diagram 5: Horizon 2020 ICT-39 Priority themes in IST-Africa partner countries



Diagram 6 below provides a mapping of North, Central, East and West African institutions in IST-Africa partner countries to ICT-39 priority areas.

Mapping of Institutions to ICT-39 Themes:

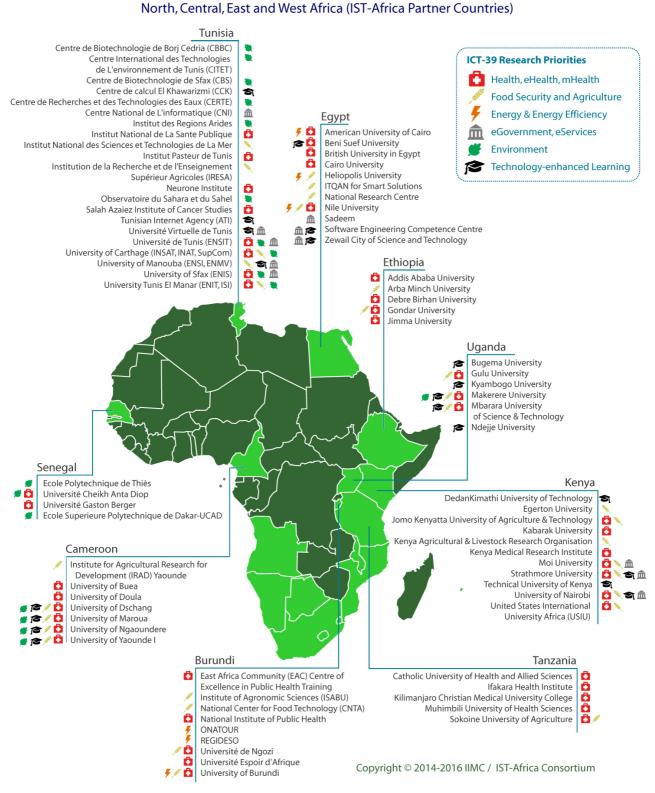


Diagram 6: Mapping of North, Central, East and West Africa Institutions to ICT-39 Themes (IST-Africa Partners Countries)



Diagram 7 below provides a mapping of Southern African institutions in IST-Africa partner countries to ICT-39 priority areas.

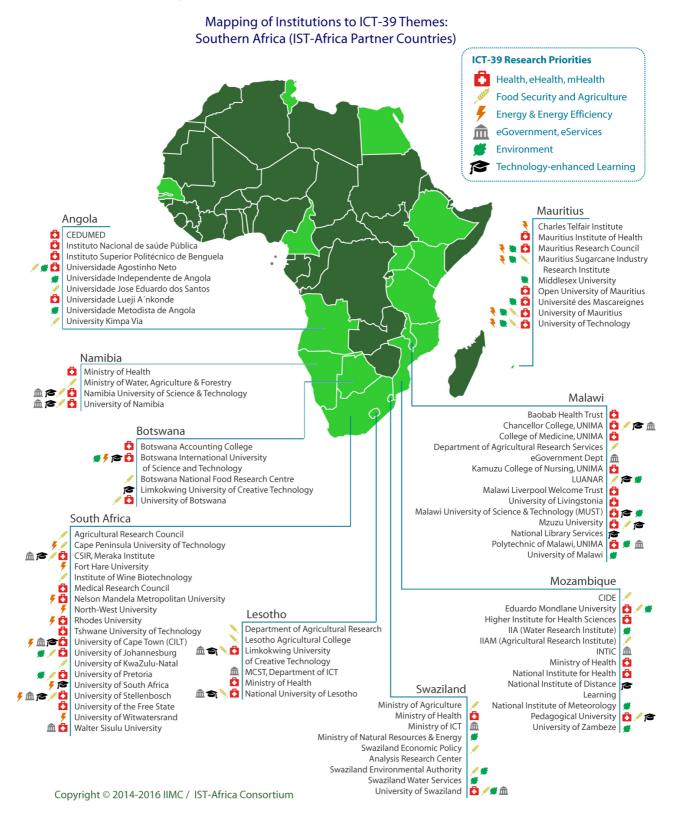


Diagram 7: Mapping of Southern African Institutions to ICT-39 Themes (IST-Africa Partners Countries)



2.5 Participation Rules and Instruments under Horizon 2020

Miriam Cunningham IIMC/IST-Africa, presented the participation rules and instruments under Horizon 2020. Horizon 2020 has a single set of rules covering all funding programmes to simply the procedure for applicants. Grant Agreements and Reimbursement of actual costs will remain the main funding mechanism.

Participants in Horizon 2020 can be legal entities from EU-28 Member States, Associated Candidate Countries, Associated States and International Cooperation Partner Countries. Legal entities from all African States are funded on the same basis as their European colleagues – reimbursement of costs.

The types of organisations that are normally involved in research include Research Organisations, Universities, SMEs, Industry and public administration.

As H2020 is designed to be cross-border in focus it is necessary for grant applications to be made by consortia that have a minimum of three independent legal entities from three different EU Member States or Associated countries. African participants can then be added to this consortium. It is necessary to justify the participation of each legal entity regardless of what country they are established in as part of proving operational capacity.

Instruments in Horizon 2020 include:

- > Grants for Research and Innovation 100% funding of all activities and participants
- Grants for Innovation (Instrument for ICT-39-2017) 100% reimbursement of eligible costs for not-for-profit entities, 70% reimbursement of eligible costs for for-profit entities
- > Support and Coordination Actions 100% funding of all activities and participants

Research and Innovation Actions are primarily consisting of activities aiming to establish new knowledge and/or to explore the feasibility of a new or improved technology, product, process, service or solution. May include basic and applied research, technology development and integration, testing and validation on a small-scale prototype in a laboratory or simulated environment. Projects may contain closely connected but limited demonstration or pilot activities aiming to show technical feasibility in a near to operational environment.

Innovation Actions primarily consist of activities directly aiming at producing plans and arrangements or designs for new, altered or improved products, processes or services. For this purpose they may include prototyping, testing, demonstrating, piloting, large-scale product validation and market replication. A 'demonstration or pilot' aims to validate the technical and economic viability of a new or improved technology, product, process, service or solution in an operational (or near to operational) environment, whether industrial or otherwise, involving where appropriate a larger scale prototype or demonstrator. A 'market replication' aims to support the first application/deployment in the market of an innovation that has already been demonstrated but not yet applied/deployed in the market due to market failures/barriers to



uptake. 'Market replication' does not cover multiple applications in the market of an innovation that has already been applied successfully once in the market.

Support and Coordination Actions undertake studies, analysis, development of research and Innovation strategies, raising awareness of European Commission Programmes, setting up thematic working groups to address Challenges in specific thematic areas.

All instruments have an **application template** that must be used which can be downloaded from the Participants Portal.

2.6 Preparing a Proposal

Miriam Cunningham, IIMC / IST-Africa presented an overview of steps to consider when preparing a proposal.

Firstly it is necessary to download and read the *Work Programme*¹⁷ carefully. As Gift has highlighted earlier, IST-Africa has also prepared a guide to 2016 and 2017 Calls listing each thematic area, deadlines and links to the Participants portal¹⁸ for more detailed information. It can be downloaded from

http://www.ist-africa.org/home/files/IST-Africa_Guide_2016Calls_Horizon2020.pdf http://www.ist-africa.org/home/files/IST-Africa_Guide_2017Calls_Horizon2020.pdf

Having identified the relevant Call and deadline, it is then necessary to carefully identify the *funding instrument* that is open (Grant for Research and Innovation; Grant for Innovation or Support and Coordination Actions) and download the correct *proposal template* from the Participants portal. Miriam has outlined the specific activities that can be funded under each instrument.

As outlined in the Guide for Participants each instrument has two parts:

- > Part A Administrative Details related to partners (beneficiaries and proposed budget)
- Part B Technical Annex

In the case of **ICT-39** the funding instrument is **Innovation Actions**. Miriam outlined the five main sections for this instrument and the content required:

- Section 1: Excellence Objectives, Relation to the Work Programme, Concept & Approach; Ambition
- Section 2: Impact Expected Impacts, Measures to maximise impact a. Dissemination & Exploitation of Results; b. Communication activities
- Section 3: Implementation Work Plan (Work Packages, deliverables & milestones), Management structure and procedures, Consortium as a whole, Resources to be committed

¹⁷ Visit <u>http://www.ist-africa.org/home/default.asp?page=horizon2020</u> and

http://ec.europa.eu/research/participants/portal/desktop/en/opportunities/h2020/index.html

¹⁸ http://ec.europa.eu/research/participants/portal/desktop/en/opportunities/h2020/index.html



- Section 4: Members of the Consortium each partner to provide profile using template provided to facilitate judgement of operational capacity
- Section 5: Ethics & Security

As Rejoice had already highlighted Part B Section 1 - 3 must be a maximum of 70 pages in length and the Part B is now uploaded as two separate files by the Coordinator in the Participants portal - File 1 - Part B Sections 1 - 3 and File 2 - Part B Section 4 & 5.

Having identified the relevant Call and instrument, the Consortium partners will then split the grant proposal writing among the partners. It is advisable to agree the Work plan structure (Section 3) first. This will then facilitate each Work Package Leader to outline the proposed tasks, agree them with the partners and co-design a detailed description outlining the work to be undertaken with each task. With the work plan structure in place, it is then possible to starting writing the objectives, relevance to the work Programme, concept and approach (Section 1). Based on agreeing the work plan structure and objectives, partners can then start writing the Impact section (Section 2). Each individual partner should prepare an organisational profile using the template provided for inclusion in Section 4.

Miriam then presented an overview of steps to consider when preparing the budget.

All funding under Horizon 2020 for research proposals are *grants*, which is based on reimbursement of actual costs based on the budget submitted and actual eligible costs incurred with no profit element.

Eligible Cost Categories

- Personnel Costs reimbursement of costs based on salary from payroll actual cost to the institution based on normal salary cost plus social security charges prior to the grant. Calculation of personnel costs are based on calculating person time required for each task in the Work Programme. It is necessary to keep timesheets for actual work undertaken that are signed by the Head of Department each month and put on file.
- Subcontracting (work undertaken by third parties outside project partners) under a Grant agreement it is not allowed to subcontract project management or core project work. Eligible activities include printing of dissemination materials, room hire and catering for meetings and workshops, design of website if partners cannot do this themselves.
- Other direct costs include Travel costs and subsistence allowance (based on normal practises for the institution) need to calculate the number of meetings / dissemination at conferences and work out the budget based on costs of flights and normal per diem rate for accommodation and subsistence. The European Commission has a maximum amount that can be reimbursed as per diem in each city it is necessary to check this.
- Essential equipment is reimbursed based on depreciation of time when used for project requirements. Any equipment requests need to be carefully considered and well justified. It



is also necessary to consider that the partner organisation will be paying for the equipment up front from the supplier and receiving back reimbursement on a yearly basis through the cost claim using the depreciation model based on actual time the equipment was used for project activities.

The partners in the consortia will agree the administrative coordinator (who interacts with the European Commission on behalf of the partners in relation to submitting the proposal, finalising the grant agreement, distributing the funding and general project management) and the technical coordinator (responsible for technical quality of the project deliverables) based on the skills, track record and expertise of the partners. It is advisable that the administrative coordinator has an existing track record managing Framework Programme projects.

Each partner must provide the administrative coordinator with their organisational Participants Identification Code (PIC), which is a unique number for each legal entity who has a profile on the Participants portal. If your organisation does not have a PIC¹⁹, it is necessary to set this up in order to be a beneficiary of a grant. The PIC application process must be undertaken by the authorised representative in your organisation so this needs to be planned in advance in sufficient time.

It is good practise to provide the co-ordinator with a signed letter from a senior representative from your organisation confirming that your department has approval to participate in this submission and has the necessary resources to undertake the project work if selected for funding.

Miriam provided a brief overview of basic Intellectual Property Rights as this needs to be considered when preparing a proposal. It is necessary to outline an initial strategy for IPR, access right to pre-existing knowledge necessary for the project work and exploitation of results with the proposal.

2.7 Evaluation of Proposals

Miriam provided an overview of the evaluation process.

When preparing for the evaluation of a Call, the European Commission puts together a panel of independent thematic experts to evaluate the proposals submitted.

Each proposal is provided to a number of experts who individually evaluate the proposals based on the agreed criteria and submit their individual report via an online Evaluation system.

The evaluation criteria for proposals are closely aligned with the proposal structure:

1. Excellence (Threshold 3/5)

- Clarify and pertinence of the objectives
- > Credibility of the proposed approach

¹⁹ <u>http://ec.europa.eu/research/participants/portal/desktop/en/organisations/register.html</u>



- Soundness of the concept
- Extent that the proposed work is ambitious, has innovation potential and is beyond the state-of-the-art (e.g. ground breaking objectives, novel concepts and approaches)
- 2. Impact (Threshold 3/5)
 - > Aligned with expected impact listed in the Work Programme
 - > Enhancing Innovation Capacity and Integration of new knowledge
 - Strengthening competitiveness and growth of companies by developing innovations meeting needs of global markets
 - Effectiveness of the proposed measures to exploit and disseminate the project results (Including management of IPR), to communicate the project and manage research data where relevant

3. Quality and Efficiency of the Implementation (Threshold 3/5)

- Coherence and effectiveness of the work plan including appropriateness of the allocation of tasks and resources
- > Complementarity of the consortium partners
- Appropriateness of the management structure and procedures (communication flows, assignment of responsibilities, quality controls, conflict resolution strategy etc) including risk and innovation management

After submission of the individual Evaluation Reports, there is then a discussion among the experts who evaluated the proposal and a combined Evaluation Summary report is prepared. This Evaluation Summary Report is sent to the administrative coordinator following the evaluation process outlining the feedback provided on each criterion and the associated score.

2.8 Next Steps

The Dean outlined that the workshop had been a wonderful experience and thanked the facilitators to their inputs and assistance during the workshop. He indicated that he will follow up with the various departments within the University of Swaziland in relation to progress.

He thanked the participants for coming and for their high level of participation and engagement. He thanked MICT for engaging with the University and choosing to host the workshop with the University to facilitate staff involvement.

Siphelele Mhlanga, Royal Science Technology Park invited Mr S Dlamini, PS of MICT to close the workshop.

IST frica

Mr Dlamini indicated that he was honoured to speak with the participants at the end of this very successful workshop. He thanked the organisers: IST-Africa, MICT, RSTP and University of



Swaziland. He highlighted that it is both rare to hold a meeting that discussed and valuable for Swaziland to host a workshop focused on funding for research and innovation and in this context participation in IST-Africa is an important initiative for Swaziland. It is providing an active contribution to supporting Science, Technology and Innovation in Sub-Saharan Africa. There is a growing awareness of capacity building and

leveraging Science, Technology and Innovation for socio-economic development. It is necessary to renew infrastructure to provide quality education and work towards a better future while continuing to address the digital divide.

Mr Dlamini highlighted the Importance of STI and ICT as one of the cornerstones of EU-Africa cooperation. Issues of research funding are critical and the opportunities provided by Horizon 2020 needs to be leveraged. He emphasised that research funding will only have a sustainable impact if African countries also step up their spending on R&D up to 1% of GDP. To date Swaziland has shown that developing STI is a priority to work towards making a knowledge-based society into reality. The STI policy is being reviewed. A National Commission for Science, Technology and Innovation is being established to oversee and coordinate research, science and technology activities. It is necessary for Swaziland to leverage research funds available under specific calls under Horizon 2020 in a more effective manner. The Government of Swaziland is investing in Research and Development infrastructure including Royal Science and Technology Park to support a domestic technology sector. The ICT-39-2017 Calls provides a platform for cooperation, access to Innovation funds, and implementing pilot activities to validate existing technologies in real-life situations.

He thanked IIMC for cooperating with the Ministry to organise this workshop and provide the training. He thanked the European Commission for supporting the IST-Africa initiative, which provides necessary funding to support such activities at national level. In closing Mr Dlamini encouraged that participants to identify areas relevant for Innovation Actions and cooperate with partners to write winning proposals as an output of participation during this workshop.



Honoured on behalf of Swaziland to participate in this meeting. Encouraged to write wining proposals as an output of today's workshop.

Each participant was requested to share the materials provided during the workshops with their colleagues and hold a departmental meeting to agree next steps in relation to preparing concepts for proposals.

Having identified thematic areas of most relevance, each department should then engage with European partners that they have links with (either as a result of external PhD supervisors, meetings during conferences or personal contacts) and discuss how they can cooperate to codesign a proposal for submission under ICT-39-2017.

The participants were requested to keep MICT up to date in relation to their progress and any additional support that they require from IST-Africa.

Rejoice thanked the participants for coming to the workshop. MICT looks forward to supporting the community in the coming weeks and months in relation to proposal preparation.



Participants



| NAME | INSTITUTION | | |
|----------------------------|--|--|--|
| Ms TG Hlophe | SEPARC | | |
| Dr Nomsa Mndzebele | University of Swaziland | | |
| Prof Abeduego Dlamini | University of Swaziland | | |
| Prof. Olufunmilayo Oloyede | University of Swaziland | | |
| Prof Mgioli Dlamini | Pro Vice Chancellor, University of Swaziland | | |
| Ms Temtini Dlamini | Swaziland Institute of Management and Public Administration | | |
| Mr Victor Malinga | Ministry of Education and Training | | |
| Mr Reuben Nkabindze | Ministry of Education and Training (Science) | | |
| Mr Sandile Msibi | Swaziland Institute of Management and Public Administration | | |
| Mr Sifiso Sithole | University of Swaziland | | |
| Mr Jahidul Ilam | University of Swaziland | | |
| Prof. Comfort Meidebele | University of Swaziland | | |
| Dr Sifiso Mkambule | University of Swaziland | | |
| Prof. Heinz Beckedahl | University of Swaziland (GEP) | | |
| Dr. Petros Mashwama | University of Swaziland | | |
| Dr. Samuel Seyama | University of Swaziland | | |
| Ms Sundiswe Malindzisa | University of Swaziland | | |
| Prof. Muca Dube | University of Swaziland | | |
| Mr Bongani Mkhaliphi | SNLS | | |
| Ms Joy Dlamini | SNLS | | |



| Ms Hazel Zungu | UNESCO National Commission |
|----------------------------|--|
| Zwelakhe Nhleko | MNRE |
| Ms Lindiwe Cebe | Ministry of Health |
| Mrs Gugu Maphalala | Ministry of Health |
| Mr Paul Cunningham | IIMC / IST-Africa |
| Ms Miriam Cunningham | IIMC / IST-Africa |
| Sanelisiwe Mkhwanazi | Royal Science and Technology Park |
| Ms Nomalungelo Shabangu | Ministry of ICT (Government Computer Services) |
| Ms Velakahle Mkele | Ministry of ICT (Government Computer Services) |
| Mrs Mlandvo Samuel Dlamini | Ministry of ICT (Government Computer Services) |
| Mr Nqoba Msibi | Ministry of Information Communication Technology |
| Sifiso Simelane | Swaziland Environment Authority |
| Mr Bhekisisa Hlophe | SICTTA |
| Mr Similo Mavimbela | Ministry of Agriculture, DARSS |
| Ms Nokuthula Phiwa Mdlovn | Ministry of Economic Planning |
| Lwazi Dlamini | SCU |
| Mr Kunene David | MEPD |
| Mr Mphuluko Mamba | MEPD |
| Mr Andile Zwane | SWASA |
| Ms Bukisoa Dlamini | Ministry of Information Communication Technology |
| Ms Turu Dube | Ministry of Education |
| Mrs Faith Dlamini | Ministry of Education and Training |
| Ms N. P. Mhongo | William Pitcher |
| Dr Rejoice Maseko | Ministry of Information Communication Technology |
| Mr Philemon Gumedze | W.P.C. |
| Sanele Madonsela | William Pitcher |
| Peggy Mabuza | Ngwane Teachers College |
| Mr R.N. Dlamini | Ngwane Teachers College |
| Mr Sanele Martin Maseko | Limkokwing University |
| Mr Mthunzi Dlamini | Limkokwing University |
| Mr Arnold Tavaziva | Limkokwing University |
| Mr Siphelele Mhlanga | Royal Science Technology Park |
| Mr S Dlamini, PS of MICT | PS, Ministry of Information Communication Technology |